

HELLO MOBILE DETAILS

The unlimited phone plan packages include:

- Unlimited national fixed and mobile calls
- Unlimited data communications up to the defined quota and blocked beyond
- SMS, within the limit of 1000 SMS and no more than 50 different destinations per the month

The unlimited Europe package includes:

- Unlimited fixed and mobile calls from Belgium to Zone 1
- SMS from Belgium to Zone 1, within the limit of 1000 SMS and no more than 50 different destinations per the month

Within the following limits:

- The user does not call more than 40 hours during the month.
- Permanent call forwarding not included
- The user does not call during the month more than 150 different numbers

The communications for the Users who do not meet these criteria will be charged per minute according to the following tariffs. Hello BE reserves its right to bill these minutes retroactively and to suspend immediately the unlimited use on these accounts, in case of non respect of these conditions, fraudulent or "non reasonable usage" of the offer. Hello BE reserves the right to change at any time the operator without any consequence for the customer's commitment.

Limits of the data usage:

The mobile data shall never be used as a "Fixed wireless Access Line" (permanent primary access link), nor for Load Balancing (aggregating the mobile DATA bandwidth with the primary access link)

The service provided on the sim card will be exclusively limited to national 4G DATA.

Hello BE reserves the right to monitor the mobile backup solution usage, and ask the partner to prove the correct usage of the line. In case of misuse, Sewan reserves the right to invoice the cost of the data per MB according to the below rate.

ROAMING DATA PRICING

Zone	Price per Mb
Zone 1	€ 0.01
Zone 2	€ 0.12
Zone 3	€ 2.40
Zone 4	€ 7.50
Zone 5	€ 18.00
Zone 6 (Blocked)	€ 48.00

**included in plan*

ROAMING VOICE / SMS / MMS PRICES

		SOURCE						
		Belgium	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
DESTINATION	Belgium	€ 0.06*	€ 0.12*	€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 1	€ 0.12		€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 2	€ 0.24	€ 0.60	€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 3	€ 0.60	€ 0.60	€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 4	€ 0.60	€ 0.60	€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 5	€ 3.00	€ 0.60	€ 1.92	€ 3.00	€ 4.20	€ 7.20	€ 12.00
	Zone 6	€ 12.00	€ 12.00	€ 12.00	€ 12.00	€ 12.00	€ 12.00	€ 12.00
	Reception	€ 0.00	€ 0.00	€ 1.20	€ 1.20	€ 1.20	€ 4.20	€ 6.00

*included in plan

		SOURCE						
		Belgium	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
DESTINATION	Belgium	€ 0.024*	€ 0.024*	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 1	€ 0.024		€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 2	€ 0.12	€ 0.12	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 3	€ 0.12	€ 0.12	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 4	€ 0.12	€ 0.12	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 5	€ 0.12	€ 0.12	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Zone 6	€ 0.12	€ 0.12	€ 0.48	€ 0.48	€ 0.48	€ 1.20	€ 1.80
	Reception	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00	€ 0.00

*included in plan

		SOURCE						
		Belgium	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6
DESTINATION	Belgium	€ 0.30*	€ 0.30*	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 1	€ 0.30		€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 2	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 3	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 4	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 5	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Zone 6	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48
	Reception	€ 0.00	€ 0.48*	€ 0.48	€ 0.48	€ 0.48	€ 0.48	€ 0.48

*included in plan

Zone 1

Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Latvia, Lithuania, Luxemburg, Malta, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden, United Kingdom

Zone 2

Canada, China, Guernsey, Hong Kong, Island of Man, India, Israel, Japan, Jersey, Liechtenstein, Serbia, Singapore, Switzerland, Taiwan, Turkey, United States

Zone 3

Afghanistan, Alands islands (Finland), Anguilla, Antigua and Barbuda, Australia, Azerbaijan, Bahrain, Bangladesh, Barbados, Belarus, Benin, Brazil, Burundi, Cameroon, Cayman Islands, Central African Republic, Chad, Chile, Congo (Democratic Republic of Congo), Costa Rica, Dominica, Dominican Republic, DR of Congo, Egypt, Faroe Islands, French Guiana, Gabon, Ghana, Gibraltar, Guadeloupe (French Antilles), Guam, Guatemala, Guinea Bissau, Haiti, Indonesia, Ivory Coast, Kenya, Malaysia, Martinique (French Antilles), Mayotte (Island Of), Mexico, Monaco, Montenegro, Morocco, New Zealand, Niger, Nigeria, Panama, Philippines, Puerto Rico, Reunion (French Antilles), Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, Saipan, Sierra Leone, South Africa, South Korea, Sri Lanka, St Barthelemy (French Antilles), St Martin (French Antilles), Swaziland, Tajikistan, Tanzania, Thailand, Togo, Turks and Caicos, Uganda, Zambia

Zone 4

Albania, Argentina, Armenia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Cambodia, Colombia, Ecuador, El Salvador, Honduras, Jordan, Kazakhstan, Kosovo, Kuwait, Macedonia, Malawi, Mauritania, Mauritius, Moldova, Pakistan, Peru, Qatar, Saudi Arabia, Senegal, Sudan, Trinidad and Tobago, Ukraine, Uruguay, Uzbekistan, Vietnam

Zone 5

Algeria, Andorra, Angola, Aruba, Ascension, Bahamas, Belize, Bermuda, Bhutan, Bolivia, BONAIRE, Brunei, Cape Verde, Comoros, Cook, Cuba, Curacao (Netherlands Antilles), Diego Garcia, Djibouti, East Timor, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Fiji, French Polynesia, Gambia, Georgia, Greenland, Grenada, Guinea, Iran, Iraq, Jamaica, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libya, Macao, Madagascar, Maldives, Mali, Marshall Islands, Montserrat, Mozambique, Myanmar, Namibia, Nauru, Nepal, Netherlands Antilles, New Caledonia, Nicaragua, North Korea, Northern mariana islands, Oman, Palau, Palestine, Papua New Guinea, Paraguay, San Marino, Sao Tome & Principe, Seychelles, Solomon Islands, St Helena, St Pierre & Miquelon, Suriname, Syria, Tokelau, Tunisia, Turkmenistan, Tuvalu, U.S. Virgin Islands, United Arab Emirates, Vanuatu, Venezuela, Wallis and Futuna, Western Samoa, Yemen

Zone 6

Antarctica, Burkina Faso, Cruise ships and Ferries, Emsat, Globalstar, Guyana, In flight coverage, Inmarsat, International Networks, Iridium, Maritime Communications Partner, Micronesia, Mongolia, Niue, Norfolk, Satellite, Somalia, Tonga, Zimbabwe

Zones may be subjected to changes.